



Pandemic Emergency Unemployment Compensation (Emergency Extension of Benefits) Frequently Asked Questions

Note: This information is updated frequently. Please check back for updates.

On March 27, 2020, Congress passed a federal stimulus package known as the Coronavirus Aid, Relief, and Economic Security (CARES) Act. This includes Pandemic Emergency Unemployment Compensation (PEUC). This benefit provides an additional 13 weeks of emergency unemployment insurance for individuals who remain unemployed after they have exhausted their traditional unemployment benefits.

How do I receive extended benefits? Is it an application?

If your benefits have exhausted or your benefit year has expired, you will need to go online to jobs.utah.gov/ui/home/initialclaims and select "File New or Reopen Claim" to complete a claims application. The system will determine if you are eligible for an extension or a traditional Unemployment Insurance claim.

Are extended benefits applied retroactively?

Yes, if you have been filing your exhausted weekly claims each week while waiting for the extensions to begin then the weeks will retroactively pay when you file for the PEUC claim.

If your claims year has expired, or it has been more than 4 weeks since you last filed a weekly claim, you will need to email the CARE team at dws_uihelp@utah.gov and request the PEUC claim be backdated to the date of exhaustion. In the subject line of the email, write "PEUC Backdate"

Please note the PEUC program does not begin until March 29, 2020, so no retroactive payment will be made prior to that date. Also note that the above email will be used exclusively for PEUC backdate requests, any other questions or requests submitted to this email will not receive a response.

If Unemployment Insurance has questions regarding your claim, a member of the team will contact you.

How long are extended benefits available for?

The PEUC program will pay up to an additional 13 weeks of traditional Unemployment Insurance benefits for those eligible between March 29, 2020, and December 26, 2020.

What if I have returned to work but I was unemployed with exhausted benefits previously because of COVID-19?

File for the PEUC claim as described above and submit the email request that the claim be backdated to be considered for the eligible weeks. File only for the weeks you were unemployed. Misrepresenting your employment or earnings will likely result in overpayments and will require repayment.

How do I know I have filed for the extension?

Once you have completed your claim and you return to your homepage, the type of claim will say "Pandemic Extension". See image below.

